## EAT, DRINK, SLEEP

BREAKFAST: from 06:00 or 06:30 (in autumn) to 08:00

LUNCH: from 11:00 to 15:00, varied & regional menu, in the evening

DINNER: from 18:00 to 19:30

- A LA CARTE enjoy our selection of dishes from our a la carte menu.
- HALF BOARD for groups of 6 people or more. 3-course evening menu with vegetarian selection, breakfast incl. hot drink, price according to homepage.
- MOUNTAIN CLIMBING LUNCH: AV members (on presentation of your Alpine Club card) 11.00 euros, non-members 13.00 euros

LUNCH PACKAGE: (a sausage sandwich or a cheese sandwich, apple, muesli bar) 8.00 Euro

ONLY FOR AV MEMBERS: (on presentation of your valid Alpine Club card) Mountaineering drink: ½ litre syrup with tap water 3.00 euros Tea water: (incl. 2 cups) 3.00 euros

CASH PAYMENT ONLY: You can only pay in cash. So far the radio and satellite network coverage is not stable enough for credit card billing.

FOOD COMPATIBILITIES: in case of allergies or intolerances, please contact the kitchen team. Please bring your own gluten-free bread.

DOUBLE ROOM: We only have one double room and this is reserved for mountain guides, mountain rescuers, hut wardens and any person who falls ill on site. A reservation is unfortunately not possible. Short-term bookings are only possible on the day of arrival. A surcharge of €10.00 per person per night is payable on availability.

EMERGENCY BEDS will only be allocated from full occupancy.

OVEROCCUPANCY does not justify a reduction in rate.

Sick and injured persons for whom descent or transport to the valley is no longer possible and rescue teams on duty have a preferential claim to a sleeping place over all hut guests.

Members of the mountain rescue services on duty, tour guides, instructors, specialist trainers, youth guides, youth leaders and family group leaders of the OeAV, DAV and AVS are admitted FREE OF CHARGE if they can identify themselves as such and are travelling in their function with a group of at least five people (5 plus 1).

RATES FOR YOUTH GROUPS AND ORGANISERS:

Please contact us to arrange individual prices if necessary.

BAGGAGE TRANSPORT: 6.50 euros per piece of luggage. This is subject to prior arrangement by telephone and appointment. We accept no liability for self-loading.

SLEEPING BAG OBLIGATION:

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Hut sleeping bags are available directly from us at a price of 25.00 euros.

### DOGS:

Dogs can only be accepted after prior telephone consultation. Costs €12 per night (without food). We ask that you do not bring dogs into the dining rooms during meal times. Thanks

#### SHOWERS:

Showers: 2 Euro = 1 minute (time interruption is possible with hot water, cold water unlimited)

# **RESERVATION, CHANGE & CANCELLATION:**

- 1. please book online if possible. If this is not possible, we will of course also accept reservations by e-mail or telephone. Online reservations are possible up to 3 days, 6.00 pm, before arrival, after that we ask you to book by telephone.
- 2. regardless of the type of reservation, reservations can only be made by type of dormitory but not by room or camp number. Rooms and dormitories will only be allocated on the day of arrival according to the number of guests/groups actually arriving.
- 3. in the event of full occupancy, you can enter your name on a waiting list when booking online. We will inform you immediately when places become available. But please note: If, for example, 4 places are still available, but you reserve 6 places, your entire booking will be placed on the waiting list due to the system. In such cases, we recommend 2 reservation processes. In the

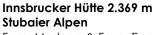
first you reserve the 4 bookable places. In the second, you put the other 2 on the waiting list. As a rule, the missing places can be made available at very short notice before your arrival. In the worst case, we will certainly find an emergency camp.

- 4. for groups of 10 or more people, a complete cancellation is only possible verbally, by telephone, by e-mail or in writing, regardless of the time.
- 5. please note when entering your data in the online reservation that you must write your email address in the repetition field, copying is not possible in this case.
- 6. you can make a reservation with or without personal registration. In the first case, you will need the link from our confirmation e-mail to make changes or cancellations. In the other case, you can log into the registration system with your user name and password independently of this link.
- 7. please follow the resulting, self-explanatory, short mail traffic after sending your reservation.

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- 8. we do not charge advance payments. Please understand that we will charge cancellation fees for no-shows and without timely cancellation. The following conditions apply. Please bear in mind that the change of guests is organised on a daily basis, that we order drinks and fresh food three days in advance according to the number of people booked and, if necessary, provide additional staff.
- 9. please inform us, regardless of any deadlines, if there are any changes to your reservation. This can be helpful in emergencies and enables us to ensure the smooth running of the hut. For example, your empty dormitory sleeping place can then be given to others.
- 10. up to 5 days (120 hours), 18.00 hrs, before your arrival, you can change or cancel your reservation completely without a cancellation fee. After this time, we will charge you a cancellation fee of EUR 10.00 per person and night (no-show charge according to the booking system). This also applies to reservations up to 1 day (24 hours), 18.00, before arrival.
- 11. if your arrival at our hut is delayed by one or a few days, we will not charge you a cancellation fee.
- 12. if a cancellation invoice has already been paid in the previous year, no counter invoice will be charged for a stay at the hut during the current season.
- 13. if a group member falls ill during the tour and has to descend, we will not charge a cancellation fee for this person and an accompanying person (possibly with children).





### **CABIN RULES:**

- 1. please register for room and camp allocation at the bar in the restaurant.
- 2. members of the Alpine Club receive discounts on presentation of their valid membership card.

An overnight voucher will be issued, which includes luggage insurance. In accordance with Austrian law, this must be kept until after leaving the hut.

- 3. please enter your mobile phone number and destination for the day in the hut book. This will make it easier to help you in an emergency.
- 4. please wear only hut shoes in the hut, especially on the upper floors.
- 5. sleeping bags are compulsory in the dormitories and rooms.
- 6. smoking, open fires/lights (no candles, no cooking) are prohibited in the entire hut and outbuildings for fire safety reasons.
- 7. dogs are only allowed by prior arrangement by telephone for a fee (fee per night/dog according to homepage).

Dogs are not allowed in the guest rooms during breakfast and dinner.

- 8. dinner time is from 6.00 to 8.00 pm, breakfast time is from 6.00 to 8.00 am. If you wish to leave earlier, please contact us so that we can prepare a thermal breakfast for you.
- 9. if the hut is overcrowded, consideration must be given to waiting guests when allocating seating in the guest rooms.
- 10. hut rest is from 22.00 to 6.00 o'clock. In the event of special occasions, the hut warden will decide whether to extend the hut evening.
- 11. please take your own rubbish down to the valley. There are bags and bins in our toilets for hygiene waste, which we will dispose of for you. Please do not throw waste in the toilets, otherwise our sewage treatment plant will be disturbed.
- 12. please contact us immediately if you have any questions or if something is not right for you. We will endeavour to deal with this as quickly as possible.

It's great that we can host you here.

Marlene & Franz Egger with family and the hut team

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